

Attorney Docket No:  
RPS920030176US1

Assignee: International Business Machines Corporation; New Orchard Road, Armonk, NY  
10504

**Mail Stop: Patent Application**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450



Transmitted herewith for filing is the Patent Application of:

Inventor(s): R. W. Cheston et al

For: SYSTEM AND METHOD FOR REDUCING TROUBLE TICKETS AND MACHINE RETURNS ASSOCIATED WITH COMPUTER FAILURES

×	Specification, Claims & Abstract (24 pages)
×	Figures (6 sheets)
×	Declaration & Power of Attorney (5 pages)
×	Assignment & Recordation Cover Sheet (8 pages)
×	IDS & PTO Form 1449

The filing fee has been calculated for other than a Small Entity:

For:	# Filed:	# Allowed	No. Extra	Rate	Fee
Basic Fee:					\$770.00
Total # Claims:	35	20	15	x \$18.00	\$270.00
# Indep. Claims	3	3	0	x \$86.00	\$0.00
Multiple Dependent Claims Present?				\$290.00	
<b>Total Filing Fee</b>					<b>\$1,040.00</b>

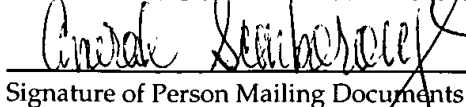
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**Authorization to Charge Additional Fees & Credit Overpayment:** The Commissioner is hereby authorized to charge payments of (1) any additional fees required under 37 C.F.R. 1.16 and/or (2) any patent application processing fees under 37 CFR 1.17 associated with this application or credit any overpayment to Deposit Account No. 09-1990.

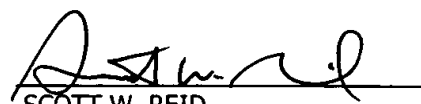
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Respectfully submitted

  
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